

Price, Terms, and Conditions



Energy
CERTIFIED

Choose Green Muscatine is Green-e Energy certified and meets the environmental and consumer-protection standards set forth by the nonprofit Center for Resource Solutions. Learn more at www.green.e.org.

Company:	Muscatine Power and Water
Whom should I contact for more information?	Paul Burback, (563) 262-3423, pburback@mpw.org , mpw.org , 3205 Cedar St, Muscatine, IA 52761
What is the contract length?	<p>The contract extends through the current year. For MPW Residential and Commercial I customers, the contract will be automatically renewed in January unless otherwise terminated by the customer.</p> <p>Commercial II, Industrial, and non-MPW customers will renew annually based on customer needs.</p>
How much will Choose Green Muscatine cost?	<p>Residential and Commercial I customers will be charged \$0.01 per kWh. Actual amounts will depend on customer electrical use and their level of participation in the Choose Green Muscatine Program (25%, 50% or 100%)</p> <p>Commercial II and Industrial customers will be charged \$0.75 per 1,000 kWh blocks</p>
Will my rates change over time?	Rates and rate structures for the Choose Green Muscatine Program are subject to change. No changes will be implemented without 30 days prior notice to all Choose Green Muscatine customers.
What are the enrollment options?	<p>Choose Green Muscatine can be purchased by Residential Customers in 25%, 50%, or 100% increments of their electrical usage.</p> <p>Choose Green Muscatine can be purchased in blocks of 1,000 kWh for Commercial I Customers. For more information, go to: https://mpw.org/electric/renewable-energy/choose-green-renewable-energy/</p>
What other fees might I be charged?	<p>Late Payment Penalty: MPW allows customers one late payment each year without penalty. We assess a penalty of 1.5 percent on the total electric balance for additional late payments in</p>

	<p>the same year. For the most up to date information visit, mpw.org</p>
How will I be billed?	<p>For residential and Commercial I customers, the Choose Green Muscatine Program will be a line item added to the “ELECTRIC SERVICE – Customer Owned Generation” section of the billing statement sent out monthly by MPW. Charges will be based on customer’s monthly electrical usage and their level of participation.</p> <p>Commercial II and Industrial customers will be invoiced directly by MPW monthly, or as requested, by the customer.</p>
Can I cancel my participation?	<p>You may opt out of the Choose Green Muscatine Program at any time. To opt out, please contact MPW’s Customer Service Department at (563) 263-2631.</p>
If I want to terminate this agreement/ contract, what is the early termination fee?	<p>There are no termination fees associated with opting out of your Choose Green Muscatine contract.</p>
What is a REC product?	<p>Choose Green Muscatine is a Renewable Energy Certificate (REC) product and does not contain electricity. A REC represents the environmental benefits of 1 megawatt hour (MWh) of renewable energy that can be paired with electricity. For more information, see https://www.green-e.org/long-rec-disclosure</p>