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PUBLIC POWER EXCELLENCE

MPW earns national achievement award

MPW recently received the E.F. Scattergood System Achievement Award from the American Public Power Association (APPA). This award honors public power utilities that enhance the prestige of public power utilities through sustained achievement and customer service.

"I'm extremely proud of the men and women of MPW who work around the clock to serve our community," said General Manager Gage Huston, who accepted the award at the conference. "Our mission is to provide best-in-class utilities through exceptional local service and the Scattergood Award is a significant recognition of the efforts our people put into their work every day in service of Muscatine's residents and businesses."

APPA praised the Utility for its record of reliability and its "neighbors serving neighbors" approach, noting MPW's other achievements in 2023:

- Diamond-level Reliable Public Power Provider (RP3) designation. Fourth consecutive time.
- Excellence in Reliability certification. Fifth consecutive time.
- Smart Energy Provider designation. Third consecutive time.
- Excellence in Customer Communications awards. Third consecutive year.



MPW General Manager, Gage Huston, accepts the E.F. Scattergood System Achievement Award during the APPA's National Conference in San Diego, CA.

This year, MPW was one of only four utilities in the country to earn the E.F. Scattergood System Achievement Award, highlighting our continued leadership among our peers in public power. These recognitions reflect MPW's innovative technology use and diligent employee practices.

Your summer entertainment checklist! *Call 263-2631 to order*

Summer activities have us all out and about. These MPW services give you more flexibility to enjoy the great outdoors, sports and events as well as your entertainment options, at home and away.



Now only \$5 a month!

It's the perfect companion for MPW Internet. Extend your internet connection inside and out. **Try free for the first month, plus free installation!** Includes router/service managed by MPW plus regular security and firmware updates.



Watch TV on YOUR schedule!

Can't be home for your favorite show? Don't miss it, record it — up to 8 programs at once and watch on any set-top box in your home. **Free for the first two months!** Includes MyTVs app to manage DVR from anywhere.



Streaming options

On the go? Use the MyTVs app on your devices to stream, watch and record local channels live, or view DVR recordings. For national streams, use the WatchTV Everywhere apps for your favorite networks!

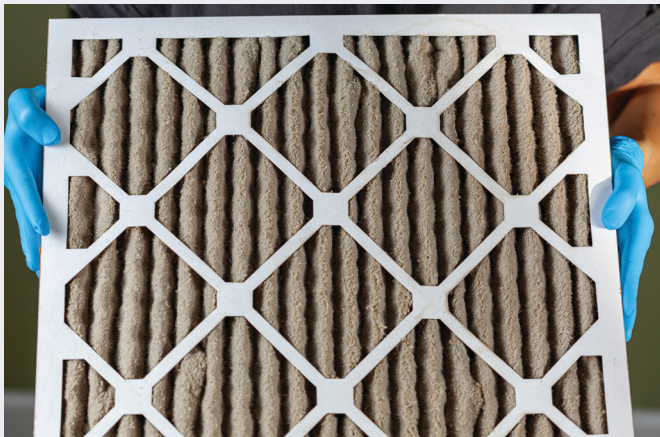


What you want, when you want it

Watch the latest and greatest movies, some still in theaters! Just press the ON Demand button to view the on-screen guide. Hundreds of choices to buy or watch free. Missed a favorite show? Try "Catch up" on the On Demand menu.

As summer temperatures rise, a little pre-planning can help keep your energy bills lower. Below are practical tips to help you keep your home cooler while reducing energy use and cost. Little things like when and how you cook or use other appliances can have a big impact. Try these key strategies for reducing energy consumption.

- **Turn on Vent/Exhaust Fans:** Use vent fans while cooking and bathing to prevent heat and humidity buildup.
- **Turn off Vent/Exhaust Fans:** Switch off kitchen and bath exhaust fans within 20 minutes of use. When replacing, consider high-efficiency, low-noise models with timers.
- **Run a ceiling fan:** Using your ceiling fan will keep air moving and feel cooler on your body.
- **Check Air Filters:** Clean or replace air filters monthly.



- **Curtains and Blinds:** Close them to block out sunlight and reduce heat. Even a blanket over a window can work in a pinch.
- **Reflective Blinds:** Install highly reflective blinds to reduce heat gain by about 45%.
- **Thermostat Settings:** Set your thermostat to 78 degrees or as high as comfort allows. Use fans to create a breeze, allowing you to raise the thermostat by 4 degrees while maintaining comfort. Turn off fans when not in use.

Be aware that high temperatures can create power grid conditions where demand exceeds supply. If these conditions develop, MPW will always alert you for any steps that may be necessary. Use SmartHub or follow us on Facebook to receive alerts.



- **Smart Thermostat Use:** Set your thermostat according to your schedule. Your HVAC system won't work harder to cool your home if you let it get warmer while you're away.
- **Evening Tasks:** Perform heat-producing tasks like running the dishwasher or doing laundry during cooler evening hours.
- **Non-essential Equipment:** Help keep your usage lower by powering down/turning off non-essential equipment.
- **Refrigerator Doors:** Limit opening your refrigerator and freezer doors to keep cold temps in.
- **Microwave Cooking:** Use the microwave or cook outside on the grill, which uses two-thirds less energy than the stove.



WOULD YOU LIKE TO PARTICIPATE? We will be conducting focus group discussions with customers in July and August. Survey participants will be chosen at random and invitations are being prepared, but if you would like to participate, please send an email with your contact information and any comments to mpwsurvey@mpw.org.