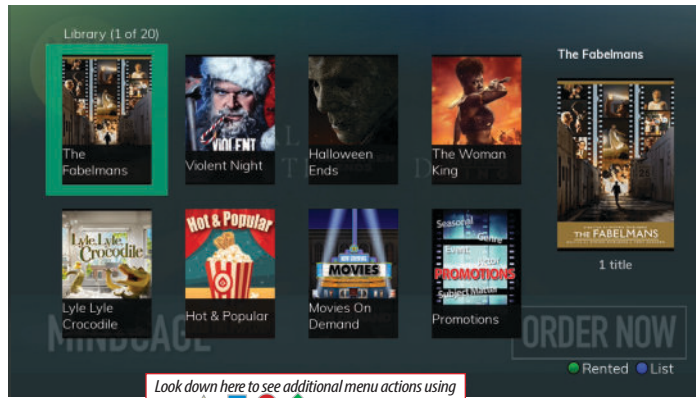


## MOVIES/VIDEO ON DEMAND (VOD)



Choose popular movies and events as well as FREE On Demand titles available with your service level. To purchase a new VOD event:

1. Select **ON DEMAND** on your remote. The Library Main Screen appears. Select the library you'd like to choose from.
2. Select your event.
3. Guide will show title, price, description, rating and length, as well as how long you have to watch it.  
To view a trailer for the event, select **PREVIEW**.  
To purchase, select **RENT**.
4. The Purchase Information Screen will appear.  
You may choose to share the event with the rest of your whole home group or just on this TV.
5. Your event should begin playing. Press **EXIT** to return to previous channel.



## Easy Programming without a Device Code

1. Manually turn on the **DEVICE** (TV, DVD, VCR, Audio) you want to setup on the remote control.
2. Press that device's button; it will blink once. Then press and hold **SETUP** until the device button blinks twice.
3. On the number pad, type **9 9 1**. The device's button will blink twice.
4. Aim the remote at the device and press **POWER** once.
5. Press and release the **CH+** button repeatedly. **STOP** when the device turns off.
6. Press **POWER**. The device should turn on. If it does, press **SETUP** to lock in the code. The device button will blink twice to indicate the code is saved.
7. If device does not turn on after pressing **POWER** in step 6, slowly press and release **CH-** to go back through the codes. Press **SETUP** when the TV turns on. The device button will blink twice to indicate the code is saved.

## USING YOUR Remote Control BIG BUTTON-TYPE & On-Screen Guide

+ RESTART & CATCH-UP AND ON-SCREEN APPS

## USING Advanced DVR & MyTVs App

## On Demand & Pay-Per-View

**NOTE:** DVR, On Demand and PayPerView not applicable with Business Class and Hospitality subscriptions



## Take control

*Our powerful set-top boxes with innovative features, empower you to enjoy entertainment on your terms with MPW TV.*



3205 Cedar Street • Muscatine, IA 52761 • 563.263.2631 • mpw.org

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## Control the Remote (Big Button-type)



**CLOSED CAPTIONING**  
Can only be accessed by pressing **MENU** and navigating to **DISPLAY**.

**MyTVs App**  
Smartphones & Tablets can be used as a spare remote at home, as well as to manage your DVR from anywhere!

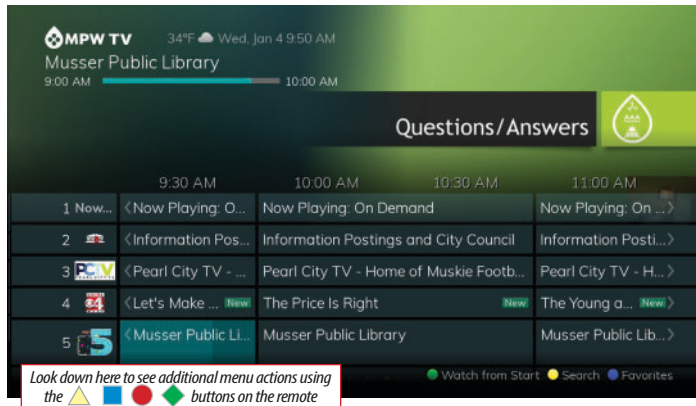


For assistance with TV set up, operation and troubleshooting, contact MPW HelpDesk at 563.263.2631, Option 2

## USING THE CHANNEL GUIDE

Press **GUIDE** to display information at the top about the program you are tuned to.

Programs on other channels show at the bottom. A **BLUE ARROW BEFORE** the title indicates it started prior to the current time slot. A **BLUE ARROW AFTER** indicates it continues past the last time slot showing. Programs scheduled for recording will be marked with a **RED CIRCLE**.



While in the Guide:

Use the **UP/DOWN ARROW** to move through the guide one channel at a time. As you do, a description of the highlighted program will display at the top.



Press **CH +** or **CH -** to scroll through channels more quickly.



Use **FAST FORWARD** and **REWIND** to move through guide one screen at a time.

*You cannot use the **REWIND** button to go back to programs that have already aired, but you can use it to page back if you've moved ahead in the guide.*



To browse through the guide using a **FAVORITES LIST**, press the **BLUE** button. The list name will appear at the bottom left of the screen and the guide will show only channels from that list.



Pressing the **BLUE** button again will scroll through each of your lists if you have more than one.

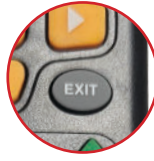
Pressing the **FAV** button will show all of your favorites lists in a pop-up, from which you may select the one you want to view.



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Events marked with the green **new** symbol signify a new episode of the program.

To exit the guide, press the **GUIDE** button a second time or press the **EXIT** button.



### RESTART and CATCH UP

Programs that can be restarted from the beginning will have a footnote in the lower right of the guide. Press the **GREEN** button on your remote to restart the program from the beginning. Restart works whether you have DVR enabled or not.



**CATCH UP** is a companion feature that allows you to view select programs from earlier in the week. To access, press **ON DEMAND**, then select the **Catch Up** folder. Programs are saved for 72 hours from airing.

## SEE WHAT'S ON TV NOW

### OK BUTTON

Press **OK** to see what is playing currently.

**NOTE:** Now Playing window will also provide weather, date and time



### INFO BUTTON

Press **INFO** to see a description of the current program on the screen. Press **INFO** again to see an expanded description,



Press the **RIGHT/LEFT ARROW** to view what is showing later on the current channel, or press the **UP/DOWN ARROW** to view what is showing on another channel.

### BROWSE/SEARCH

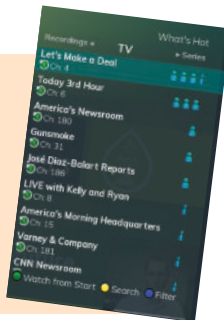
While watching live TV, you can also use the arrow keys to browse ahead and back with **RIGHT/LEFT ARROW**, or adjacent channels using the **UP/DOWN ARROW**.

Pressing **LEFT ARROW** first, opens **SEARCH**

### WHAT'S HOT

The **WHAT'S HOT** app shows you the most popular programs in the Muscatine area — in **real time!** To access, just press **YELLOW** to view the apps list, then select What's Hot.

You can also access What's Hot through the **MAIN MENU** (see below).



### MAIN MENU

Along with being able to access almost all functions with specific buttons on the remote control, you can also get into these controls through the **MAIN MENU**.

Open the Main Menu by pressing the **MENU** button on the remote control.

Once inside, you'll find additional options:

- Customize your Closed Captioning options under **SETTINGS**, **DISPLAY**. Make sure you Save your selection before exiting the menu.



## ADVANCED DVR CONTROLS

If you have subscribed to optional Advanced DVR Service, your remote control offers enhanced remote control buttons that function similarly to DVD controls in addition to standard remote capabilities. **Here's what each button does:**



**PLAY** Begin or resume watching a recording. Also display/remove the status bar.



**FAST FORWARD** Fast forward through parts of a recording. Press multiple times to go forward faster.



**RECORD** Record a program you are currently watching. When pressed, you will see options to record one time, a series, or set a reminder.



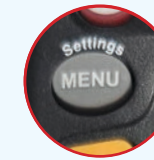
**PAUSE** Pause the program you are currently watching. While paused, the Fast-Forward button will play the program frame by frame in slow motion.



**STOP** Stop watching a recording or stop a recording that is in progress.



**REWIND** Rewind through parts of a recording. Press multiple times to rewind faster.



**MENU** Access your recordings lists. Press MENU then scroll down to RECORDINGS then right to CURRENT, FUTURE or SERIES recordings.



**ARROWS/BROWSE/SEARCH/OK** Press to navigate through the guides, menu options or to make selections.

### Using FOLDERS

With **FOLDERS**, you can organize your recordings any way you choose.

*We recommend you **CREATE** your desired folders **BEFORE** saving your first recording to make them easier to find later.*

Press **MENU**, then RECORDINGS, then CURRENT. Press the **BLUE** button to create a **NEW FOLDER**.

*You'll then be prompted to name the folder. Enter a name and select **SUBMIT**. Repeat as needed to create folders for each family member (Dad, Mom, Kids, Series Title, Movie Type, or whatever — folder names are up to you.*

Then, any time you are setting a new **ONE TIME** or **SERIES** recording, **ARROW DOWN** to the folder line and use **ARROW RIGHT/LEFT** to select one of your pre-created folders. Then select **OK**.

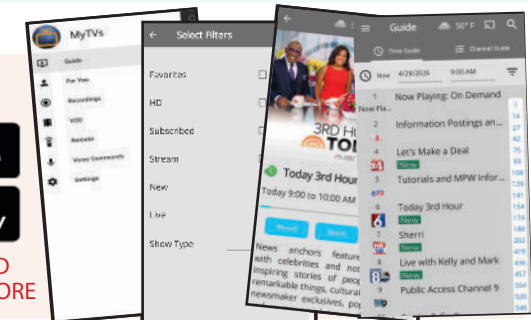
*Once the recording is complete, it will be placed in the designated folder and you can access your folders by pressing **MENU**, then selecting **RECORDINGS**.*

## Never miss a show with Advanced DVR - only \$8.00/mo!

- Call 263-2631 to sign up for our current DVR promotion!
- Program any set top box in your home to record, play, pause and rewind up to 8 programs
- Set a single recording or record an entire series
- Organize your content in folders and set-up recordings with the MyTV's App
- Includes 500 GB of secure storage. Up to 2000 GB of storage is available in 500 GB increments for \$1.99/mo



**FREE DOWNLOAD FROM YOUR APP STORE**



- Under **TV**, you can customize the appearance of the guide, see what's playing now, initiate a search, and access the **WHAT'S HOT** app (see above).

- Under **RECORDINGS** see a list of current, future and series recordings.
- Under **ON DEMAND**, view the Library, your rentals, and search titles.
- Under **MESSAGES**, view important system messages from MPW.

- Under **APPS**, find out **WHAT'S HOT** (the most viewed programs right now in Muscatine!), get access to the **LOCAL WEATHER** forecast and radar, play **GAMES** on your TV. Press **RED** for a 5-day forecast

- Under **SETTINGS**, set your preferences for **DISPLAY**, **FAVORITES**, **GUIDE** appearance, **RECORDING** parameters, and **PARENTAL CONTROLS**, where you can change your and set viewing limits.

### ACCESSING PARENTAL CONTROLS VIA MENU

