



# MPW NEWS

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## KEEPING MUSCATINE Merry & Bright



### HOLIDAY LIGHT SHOW

SYNCHRONIZED TO MUSIC ON 87.9 FM

NIGHTLY, DEC. 6th THRU JAN. 5th

MPW is proud to light the Norbert F. Beckey Bridge along with our partners



CITY OF MUSCATINE



## iLLUMINATE

5:30 - 8:30 NIGHTLY THRU NEW YEAR'S EVE

MPW is also a sponsor of this magical drive-thru light display at Weed Park and our staff will be among the many volunteers directing traffic and helping raise funds for both Crossroads and Senior Resources.



DID YOU MISS LAST MONTH'S NEWS?



SCAN ME



### You spend enough during the holidays. So, MPW is "gifting" you with a FREE upgrade!

The hottest electronic gifts demand a strong, reliable internet connection and holiday guests mean more people and more devices on your home network. At this most wonderful time of the year, it seems like just about everyone could use a little bit more bandwidth.

That's why this year, MPW is offering **Next Level for Nothing** thru the end of the year. As the name implies, current internet customers can get a **FREE** upgrade to the next higher level of service for three months. Just in time for the holidays, you'll get more bandwidth, smoother streaming, and faster downloads for the same price you're paying now.

#### How it Works:

If you're a current customer on our 15 Mbps service, we'll bump you up to 100 Mbps for the next three months, for no extra charge! Got 100 Meg? We'll upgrade you to 250! Already at 250? Boost your connection to 1 Gig, for no extra charge. If you're already at 1 Gig, we've got super huge discounts on our 2 and 5 Gig tiers, too.

#### How to Sign Up:

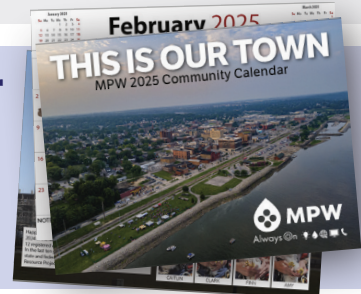
Scan the QR code, call us at 263-2631, visit [mpw.org/promotions](http://mpw.org/promotions) or stop in to upgrade today! Be sure to ask about other offers for new and existing customers.



Act now and experience even more of MPW's fast, reliable internet at no extra cost. It's the perfect gift for you and your family this season.

## Grab your MPW 2025 Community Calendar

Our FREE 2025 calendar is now available. It showcases memorable snapshots from local community events and places, along with MPW employees and facilities. Pick one up in our lobby, and drive-thru window, and other select locations around town.





**THANK YOU**

**for helping us keep them clear!**

When seconds count, snow and ice can prevent emergency crews and Utility personnel from finding or accessing fire hydrants, electric and water meters.

Our great customers have always done a terrific job helping us keep pathways to fire hydrants and meters clear, and we thank you.

# ENERGY Smarts

## Heat Pump Water Heater

A household of four could save approximately \$550 each year on electric bills by using an ENERGY STAR® certified Heat Pump Water Heater (HPWH) instead of a standard electric model — adding up to more than \$5,610 in savings over the heater's lifetime.



## Smart Thermostat

Nearly half of the average American household's annual energy bill, or over \$900, is dedicated to heating and cooling. A smart thermostat, while low on energy consumption itself, plays a key role in optimizing heating and cooling systems, helping reduce energy waste and lower utility bills.

## Well-Insulated and Sealed Attic

Ensuring your attic is well-sealed and properly insulated is one of the most effective steps to minimize air leaks, reduce energy waste, and improve home comfort. Properly sealing and insulating your attic can enhance comfort and provide up to 10% savings on your annual energy bills.

For more information, go to [ENERGY STAR Home Upgrade | ENERGY STAR](#)




**Energy Savings Made Easy**

Last year alone, MPW provided over \$45,000 in energy rebate credits to residential customers who invest in certain energy efficient electric appliances, air conditioners, and LED lamps. These rebates make it easier to save on energy costs while upgrading your home with high-efficiency products!

Don't leave money on the table! If you've purchased qualifying appliances in 2024, you have until March 31, 2025 to apply for your rebates. Our rebate form is available online. Snap the QR Code or visit:

[mpw.org/rebates](http://mpw.org/rebates)



## Beware of TSA PreCheck Scams!

With the holiday season in full swing, many air travelers rely on TSA PreCheck for faster, hassle-free airport screening. But be aware: scammers are targeting travelers by impersonating TSA PreCheck in phishing emails. Here's how the scam works and what to look out for:

You may receive an email that appears to come from TSA PreCheck, prompting you to enroll or renew your membership via an included link. However, this link leads to a fake website that mimics the TSA PreCheck site. Any information entered there — especially financial details — goes straight to the scammers, compromising both your money and personal data.

Additional tips to know:

- Avoid unexpected links in emails.
- Be wary of urgent payment requests.
- Remember, TSA PreCheck enrollment requires in-person payment, and official emails won't have direct payment links.

**Stay vigilant, and protect your information as you travel this holiday season!**



Address: 3205 Cedar St. • Muscatine, IA 52761 Visit our website: [www.mpw.org](http://www.mpw.org).  
 Lobby Hours: 8 AM - 4 PM; Drive-thru: 8 AM - 5 PM, Mon-Fri. HelpDesk: 6 AM - Midnight, 7 days a week.  
 Utility Emergencies: 263-2631, opt 0 (Phones answered 24/7) • HelpDesk: 263-2631, opt 2 (6 AM - Midnight)  
 Customer Services: 263-2631, opt 3 • Pay by Phone: 263-2631, opt 1 • 24-hour payment drop box available

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