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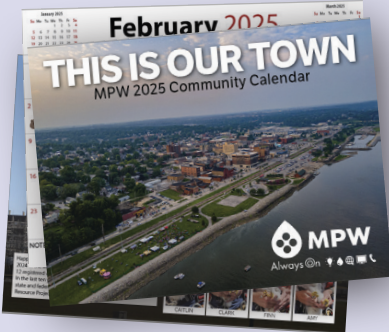
Did you miss one?



We've gotten great feedback from customers who told us they look forward to their monthly MPW News. While most read the printed copy that comes in their bill, all of our 2024 newsletters are now available on our website at www.mpw.org/mpw-news-and-publications/.

Going forward, each MPW News will include a link and QR code to the previous issue, so you'll never miss an update from your Utility.

The dates are set



Another popular publication is our annual Community Calendar. Free copies will be available in our lobby and drive-thru later this month, as well as at the Jingle & Mingle Holiday Stroll December 6th.

Reinvesting in Reliability

Even as plans move forward for MPW's new Unit 10, our power plant team continues to get the most out of our existing generating resources through planned maintenance and replacement.

This past month, in a key effort to maintain plant efficiency and reliability, the original feedwater heater (FWH #6), which had been operating since Unit 9 first began operations in 1982, was replaced.

The new FWH weighs in at around 40,000 lbs and is over 40 feet long! It will enhance heat transfer and reduce stress on the plant's systems, ultimately contributing to smoother operations and fewer unplanned outages.

By investing in this upgrade, MPW ensures Unit 9 remains a dependable energy source for the community, reinforcing our commitment to delivering consistent and reliable energy and supporting both our Power the Present and Power the Future initiatives.



Answering the call to help

When recent hurricanes Helene and Milton hit, an MPW line crew loaded up their rigs and joined dozens of other American Public Power Association (APPA) member Utilities. APPA's Mutual Aid Program helps provide extra manpower and equipment. Our linemen travelled with and worked alongside fellow Iowans from Cedar Falls Utilities to help restore services in Winter Park, and later in New Smyrna Beach, Florida.



MPW Black Friday Deals are ready for your new toys



Once again, this year's hottest gifts all rely on a fast, reliable internet connection. Whether it's seamless streaming, gaming without lag, or connecting multiple devices at once, a strong connection is key. MPW makes it easy to stay connected with savings on Internet upgrades, plus exclusive offers on TV, Phone, and Wi-Fi services. **Black Friday Specials** will be available through the end of the year. Visit mpw.org or call us at 563-263-2631, option 3.

Future MPW Field Crew Holds Morning Meeting



Not really... but this cuteness overload is what happens frequently when MPW crews are working in the community. During recent flushing activity, water distribution operator John M. noticed these kids from a nearby daycare, watching the action with noses pressed against a big bay window. John took a moment to make their day, providing each with their own hard hat. The interaction was shared on social media, where the daycare provider highlighted the joy it brought to the kids.

While our primary jobs are to provide and ensure reliable services, we never forget that we're your neighbors, too — dads, moms, grandmas and grandpas, just like you, who care about the positive connections we make every day.



Did you know streaming is included with MPW TV?

Make the most of your MPW TV subscription, even when you're on the go. Download the **MyTVs** app to stream, watch, and record **local** channels on smartphone, tablet or smart TV. You can also view the program guide, set and replay DVR recordings from anywhere.



For **national** channels, visit **WatchTV Everywhere** at www.wtve.net, choose the network you want to watch, and find the "Sign in using TV provider" option. Select "Muscatine Power and Water," then enter the same credentials you use to log in to the WatchTV Everywhere website.



HOME B-BALL GAMES ON MPW CHANNEL 2

Catch all the Muskie Varsity Basketball home games this season — **live or on your schedule** — on Civic-TV (MPW Channel 2), the Muscatine Community School District's YouTube channel, or Hudl pages.

Missed any football action? You can re-watch home games on MPW's Local On Demand.



MPW GIFT CERTIFICATES

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Lobby Hours: 8 AM - 4 PM; Drive-thru: 8 AM - 5 PM, Mon-Fri. HelpDesk: 6 AM - Midnight, 7 days a week.
Utility Emergencies: 263-2631, opt 0 (Phones answered 24/7) • HelpDesk: 263-2631, opt 2 (6 AM - Midnight)
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