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GIVE YOUR HOME THE GIFT OF SPEED

Next Level Speeds, Zero Extra Cost

The holidays mean more friends, more family, and more devices online — make sure your home can handle it all! From streaming holiday movies to video chatting with loved ones, you'll need all the bandwidth you can get.

With **Next Level for Nothing**, you can upgrade your internet speed to the next level (up to 1 gig) **at no extra charge** for three months. It's the perfect way to keep everyone connected without slowing down. And with MPW Fiber Internet, you'll enjoy unmatched reliability and performance — something 5G home internet simply can't deliver. No buffering or dropped connections — just pure, consistent speed.

Hurry — this is a limited time offer!

Sign up today at mpw.org/promotions or call 563-263-2631 to take advantage of this limited-time holiday offer.



Always On

MPW Customer Forum

Powering The Future Update
Gage Huston – General Manager
Greg Slonka – Director, Power Production and Supply

Note: Full power supply study protected under attorney client privilege. Summary is presented to recap key assumptions, results, and recommendations.




2025 Customer Forum Recap

Couldn't make it to the Powering the Future (PTF) Customer Forum on October 6? We've got you covered!

During the event, customers learned about MPW's upcoming plans for how Muscatine will be powered in the years ahead. Greg Slonka, Director of Power Production Supply, and Gage Huston, General Manager, shared insights from a recent Power Supply Study presented to MPW Customers.

Click the thumbnail below, scan the QR code, tune in on MPW Channel 5 or Public Access Channel 9, or watch anytime with MPW Local On Demand.

The Calendar is Set!

We're thrilled to introduce the 2026 Muscatine Community Calendar, featuring stunning images of our city's most iconic landmarks. This year's calendar is more than dates — it's a celebration of the beauty and character that make Muscatine special.

You can pick up your calendar at the Jingle & Mingle Holiday Stroll on Friday, December 5, where we'll be debuting and handing them out. After the event, a limited number of printed copies will be available in the MPW Lobby — while supplies last.

We're grateful to Mark Washburn for sharing his incredible photography to make this calendar possible. See more of his work at <https://markwashburn.photography>.



It's never too early! Grab the gift EVERYONE can use!

MPW GIFT CERTIFICATES

LOBBY • DRIVE-THRU • OR CALL 263-2631

Available in any amount to pay any MPW bill



Shop Smart, Stay Safe This Holiday Season

The holiday season is a time for giving — and receiving. With so many packages on the move, scammers see an opportunity to trick people into sharing personal information or even money. These scams often look convincing, so it's important to stay alert.

How the Scam Works:

You might get a text, email, or even a phone call claiming there's an issue with a delivery. The message may ask you to click a link to track your package, confirm your address, pay a small fee, or provide payment details. Some messages even use real company logos to look legitimate.

The Danger:

Clicking on these links can install harmful software on your device or lead you to a fake website designed to steal your personal information. If you call the number provided, the scammer may sound friendly but will likely ask for sensitive details like your credit card number.

What You Should Do Instead:

- Don't click links or call numbers in suspicious messages.
- If you're expecting a package, go directly to the official shipping company's website by typing the address into your browser.
- Use the tracking number from your original purchase confirmation — not one sent in a random text or email.
- If someone calls claiming to be from a delivery service, hang up. If you're unsure, call the company using a verified phone number.



Share the Knowledge:

Scammers often target older adults, but anyone can fall for these tricks. Share this article with your family and friends so everyone can enjoy a safe and happy holiday season.



HOME B-BALL GAMES ON MPW CHANNEL 5

Catch all the Muskie Varsity Basketball home games this season, **live or on your schedule** — on MPW Channel 5, the Muscatine Community School District's YouTube channel, or Hudl pages.

Missed any football action? You can re-watch home games on MPW's Local On Demand. Go Muskies!

Going away for an extended stay?

MPW's EZ Hold lets you pause TV, internet, and phone for just \$5/month

— no disconnect, no reconnect fees. Requires a one-month minimum. When you're back, simply call to restart.

Call 263-2631 to get started!



Address: 3205 Cedar St. • Muscatine, IA 52761 Visit our website: www.mpw.org.
Lobby Hours: 8 AM - 4 PM; Drive-thru: 8 AM - 5 PM, Mon-Fri. HelpDesk: 6 AM - Midnight, 7 days a week.
Utility Emergencies: 263-2631, opt 0 (Phones answered 24/7) • HelpDesk: 263-2631, opt 2 (6 AM - Midnight)
Customer Services: 263-2631, opt 3 • Pay by Phone: 263-2631, opt 1 • 24-hour payment drop box available

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