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Your Internet Rate is Locked Through 2028!

In a world where prices seem to rise every day, MPW is making a promise you can count on: your residential internet rate is locked through December 31, 2028. No surprises. No rate hikes. Just reliable service at a price you can plan for.

Whether you're already part of the MPW family or thinking about joining, this promise applies to you. Anyone who signs up for MPW Internet now through 2028 will enjoy the same locked-in rate. It's our way of supporting Muscatine families and keeping your budget predictable.

And while you're planning ahead, don't miss our **Next Level for Nothing** holiday upgrade special—running through January 2026! For a limited time, you can boost your speed to the next level (up to 1 gig) at no extra cost for three months. Pair that with our long-term price lock, and you've got speed and stability all in one. Next Level your experience at mpw.org/promotions.

Your Rate. Our Promise. Learn more at mpw.org/internet.



Investing in Reliability

At our Generation site, we've taken a 40-ton Circulating Water Pump (CWP) and its 600-horsepower motor out of service for refurbishment. This pump is essential to keeping Muscatine's power supply reliable.

Here's why it matters: After steam spins the turbine to make electricity, it needs to be cooled and turned back into water. That's where the CWP comes in — it moves river water through a large heat exchanger called a condenser. The steam and cooling water never mix; instead, the river water flows through tubes, pulling heat away so the steam becomes pure water again. That water is reused in the boiler, keeping the cycle going.

These systems have been working since the 1980s, and this investment helps improve efficiency and reliability for years to come. MPW is committed to Powering the Present — making sure Muscatine has dependable, affordable electricity today and tomorrow.

Keeping Muscatine Merry & Bright!

Celebrate the season with two dazzling holiday displays!

Norbert F. Beckey Bridge Light Show — synchronized to music on 87.9 FM, nightly through January 4, 5:30–8:30 p.m.

ILLUMINATE

MPW is proud to sponsor this magical drive-thru light display benefiting Crossroads and Senior Resources. Our team will be volunteering to help make the experience safe and joyful for all! Get more information on Facebook by searching "***Illuminate: A Muscatine Holiday Light Show.***"



Nathan
HelpDesk Pro



Mitch
HelpDesk Pro

HelpDesk Heroes: Teamwork Edition

"Special shout out for Nathan and Mitch at the help desk. Helped me with connection issues with new WiFi equipment, password changes, and general usage. Treated me with professionalism and courtesy. Job well done! Thanks again!"

- M.T.

Just another reason why it's important to have neighbors serving neighbors. Great job Nathan and Mitch!

NEED HELP?
WE LOVE TO HELP!

mpw.org/contact/



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THANK YOU

for helping us keep them clear!

Our great customers have always done a terrific job helping us keep pathways to fire hydrants and meters clear, and we thank you.

When seconds count, snow and ice can prevent emergency crews and Utility personnel from finding or accessing fire hydrants, electric and water meters.

Address: 3205 Cedar St. • Muscatine, IA 52761 Visit our website: www.mpw.org.

Lobby Hours: 8 AM - 4 PM; Drive-thru: 8 AM - 5 PM, Mon-Fri. HelpDesk: 6 AM - Midnight, 7 days a week.
Utility Emergencies: 263-2631, opt 0 (Phones answered 24/7) • HelpDesk: 263-2631, opt 2 (6 AM - Midnight)
Customer Services: 263-2631, opt 3 • Pay by Phone: 263-2631, opt 1 • 24-hour payment drop box available



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