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## Fix a Leak Week: Save Water, Save Money

Mark your calendars for "Fix a Leak Week," taking place from March 18-24. This event raises awareness about the importance of fixing household leaks to conserve water and save money. Household leaks can waste nearly **1 trillion gallons** of water annually nationwide, enough to supply millions of homes!



During "Fix a Leak Week," MPW encourages our customers to take simple steps to identify and repair leaks in their homes. Common culprits include worn toilet flappers, dripping faucets, and other leaking valves. By addressing these issues, you can significantly reduce water waste and lower your utility bills. It's a win-win for both your wallet and the environment.

Participating is easy and can make a big difference. Start by checking your water meter before and after a two-hour period when no water is being used. If the meter changes, you likely have a leak. Inspect your faucets, showerheads, and toilets for any visible signs of leaks, and don't forget to check outdoor irrigation systems and spigots.

By taking part in "Fix a Leak Week," you're not only helping to conserve water but also contributing to a more sustainable future. Small actions can lead to significant impacts.

For more tips and resources on how to fix leaks, visit the EPA's WaterSense website: <https://www.epa.gov/watersense>.

## Can't find a game? It's Probably on MPW TV!

With March hoops around the corner, there's no better time to ensure you have access to all the live sports action. MPW TV offers more live sports than any streaming platform, ensuring you never miss a moment. Sign up for MPW TV today and experience the difference that only cable can provide. Visit [mpw.org](http://mpw.org) or call 263-2631 to get started. Your front-row seat to all live sports action awaits!



## 2024 Annual Report

Each year, MPW publishes a comprehensive report to our customers and community leaders.

Available online at [mpw.org/annualreport](http://mpw.org/annualreport)

Printed copies will be available at our Cedar Street office by mid March.



## SPRING HYDRANT FLUSHING



**March 31 thru April 25**

MPW conducts a semi-annual flushing of fire hydrants to clear out minerals and sediment that build up over time. This ensures that all fire hydrants remain in good working order.

Notices are posted on our website and [Facebook](https://www.facebook.com/mpw.org) page to let you know when we'll be in your neighborhood. Follow us or visit [mpw.org](http://mpw.org) for complete details.

Scan or click the QR code to view a map showing the progress of our work and which areas are next.

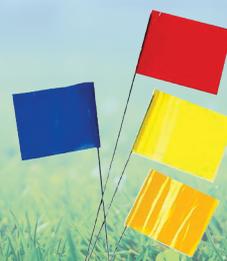


**TIP** Flushing may stir up mineral sediment, discoloring light clothing and affecting your water heater. To avoid issues, run cold water for a few minutes before using hot water, filling a drinking glass, or doing laundry. When the water runs clear, you can proceed.

**WATCH: Why Hydrant Flushing is Important**  
<https://www.youtube.com/watch?v=t0XTq7Vcxnc>

**Before you dig, call 1-800-292-8989**  
 Fill out the web form or learn more at:  
[www.iowaonecall.com](http://www.iowaonecall.com)

**WATCH: Why you need to know whats below!**  
<https://www.youtube.com/watch?v=nhx-0ckjgt0>



**IOWA ONE CALL**

**Know what's below. Call before you dig. 811**

# What is an REC?

A Renewable Energy Certificate (REC) represents one megawatt-hour (MWh) of electricity generated from a renewable source and delivered to the grid. RECs document and track clean energy, providing certified proof of its generation and use. Did you know that MPW's South Fork Wind Farm has produced **400,844** RECs since December 2016?

### Benefits of RECs:

- **Customer Choice:** Allows customers to buy renewable energy and support renewable energy producers.
- **Environmental Impact:** Reduce carbon footprints and greenhouse gas emissions.
- **Transparency:** Ensures generators, users, and stakeholders know the origin and generation method of electricity.
- **Proof of Use:** Verify your use of renewable energy.
- **Flexibility:** Enables customers to use renewable energy in various locations without investing in facilities and equipment.
- **Accessibility:** Buy renewable energy directly from the grid.
- **Support for Small Producers:** Empowers small renewable energy producers to sell energy back to the grid at a premium price.
- **Market Growth:** Encourages increased investment and production in clean power technologies by expressing customer demand and preference for renewable energy.

All RECs from our South Fork Wind Farm are tracked by the Midwest Renewable Energy Tracking System (MRETS). Through our **Choose Green** Muscatine program, MPW offers these RECs to customers who are passionate about promoting renewable energy.

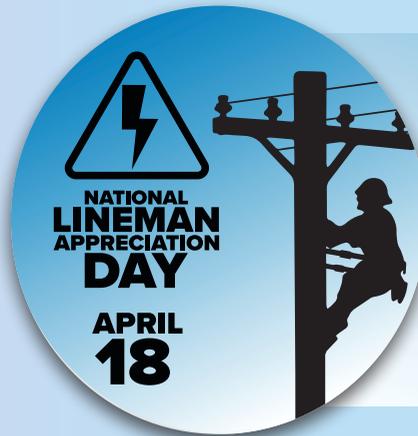


Join us in supporting a greener future!

## Save Paper and Time!

Enroll in AutoPay and Paperless Billing via SmartHub for easy, secure, and environmentally friendly bill management.

Haven't signed up for SmartHub? Visit [mpw.smarthub.coop/](http://mpw.smarthub.coop/) or call 263-2631 to enroll.



### Saluting our heroes in hard hats!

Our line crew's dedication keeps us connected. Join us and utilities nationwide in appreciating their incredible efforts. #thankalinelman



Telecom Technicians

## HelpDesk Heroes — Teamwork Edition

*"When our fiber line was accidentally cut during recent construction, the MPW team sprang into action. Despite our urgent deadlines, MPW telecom technicians arrived quickly, resolved the issue efficiently, and represented MPW with excellence. Thank you to your dedicated team!" - C.S.*

NEED HELP? WE LOVE TO HELP!  
CALL 263-2631 • OPTION 2

[mpw.org/contact](http://mpw.org/contact)



**OPEN 7 DAYS**  
**6AM TO MIDNIGHT**  
263-2631 • Option 2



**MPW**  
Always 



Address: 3205 Cedar St. • Muscatine, IA 52761 Visit our website: [www.mpw.org](http://www.mpw.org).

Lobby Hours: 8 AM - 4 PM; Drive-thru: 8 AM - 5 PM, Mon-Fri. HelpDesk: 6 AM - Midnight, 7 days a week.  
Utility Emergencies: 263-2631, opt 0 (Phones answered 24/7) • HelpDesk: 263-2631, opt 2 (6 AM - Midnight)  
Customer Services: 263-2631, opt 3 • Pay by Phone: 263-2631, opt 1 • 24-hour payment drop box available

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 **FOLLOW US!** <https://www.instagram.com/muscatinepowerandwater/>