



MPW NEWS

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CUSTOMER APPRECIATION DAY 2025
We Appreciate You!

We were thrilled to welcome over 600 community members to our MPW Customer Appreciation Day on Saturday, June 7th. It was a great opportunity to connect with our customers, enjoy some fun activities, and say thank you for your continued support.

A big thank you goes out to everyone who attended and to the many volunteers who helped make the day run smoothly. We truly appreciate the time you spent with us.

Customers who completed their activity passport were entered into a prize drawing, with several exciting giveaways — including a free night’s stay at The Merrill. Congratulations to all our winners!



A Cool Start To Summer

Muscatine Power and Water (MPW) was proud to partner with the Muscatine Police Department to help kick off summer with a refreshing and fun-filled community event: Popsicles with a Cop!

Families gathered to enjoy free popsicles, meet local police officers, and cool off in the spray of an open fire hydrant—thanks to MPW crews who were on-site to make the splash possible. The events brought neighbors together in a relaxed, family-friendly setting, creating opportunities for connection, conversation, and a whole lot of smiles.

We’re always excited to support events that bring our community closer and help make Muscatine a great place to live. Thank you to everyone who joined us—we’re looking forward to more summer fun ahead!

TOP 3

SUMMER ENERGY TIPS

Use Fans to Boost Comfort

Ceiling and portable fans help circulate air, making you feel cooler. This lets you raise your thermostat a few degrees and still stay comfortable. Just remember to turn fans off when you leave the room.

Time Heat-Producing Tasks

Appliances like ovens, dryers, and dishwashers add heat to your home. Run them in the early morning or evening — or take it outside and grill to keep your kitchen cool.

Maintain Airflow

Check HVAC filters monthly and replace as needed. Clear any furniture or rugs blocking vents to help your system run more efficiently and reduce energy use.

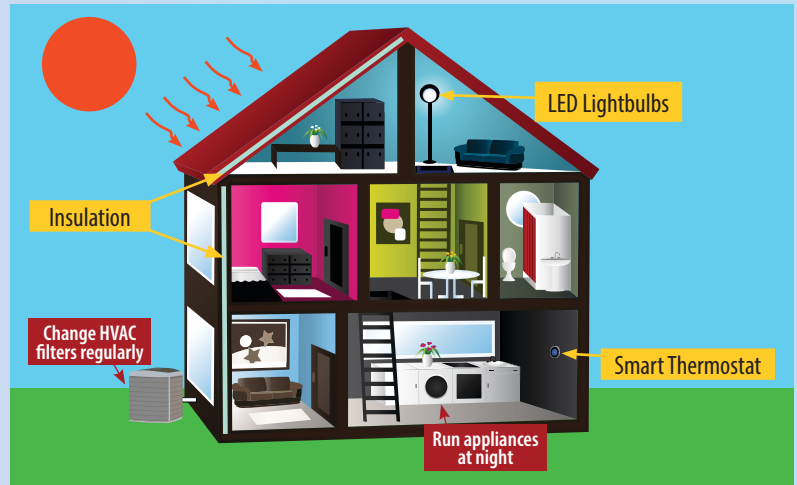
Energy Smarts: Fresh Ways to Save This Summer

Summer in Iowa brings long days, sunshine — and the potential for higher energy bills. But with a few smart habits, you can keep your home comfortable without overworking your air conditioner or your wallet.

Think of your home as a system. When the sun beats down, your AC works harder to keep things cool. But small changes — like sealing air leaks or switching to LED bulbs — can ease that burden. Even something as simple as opening windows in the early morning can bring in a refreshing breeze and give your cooling system a break.

If you haven't already, consider upgrading to a programmable or smart thermostat. It adjusts the temperature automatically based on your schedule, so you're not cooling an empty house. **MPW even offers rebates (mpw.org/rebates) to help offset the cost of qualifying smart thermostats**, making this energy-saving upgrade even more affordable. And don't forget about insulation, especially in the attic. It's one of the most cost-effective ways to keep the heat out and the cool in.

Finally, keep an eye on your energy use. MPW's SmartHub app (mpw.smarthub.coop) makes it easy to track usage and receive alerts during high-demand periods. Staying informed helps you make smarter choices and save more.



Stronger Wi-Fi, Smarter Value with MPW's WiFi@Home

If you're dealing with buffering, dropped connections, or dead zones, the problem is often your store bought router — not your internet. MPW's **WiFi@Home** service takes the guesswork out of home Wi-Fi by providing professional-grade equipment, automatic updates, and expert support for just **\$4.00 per month**, try your first month **FREE!**

Our technicians will even help place your router in the best spot for optimal performance, ensuring strong, consistent coverage throughout your home.

Call 563-263-2631 or visit mpw.org to get started with WiFi@Home today.



The annual **Water Consumer Confidence Report (CCR)** summarizes the quality of the water we provided in the last year, including where your water comes from, what it contains, and how it compares to standards set by regulatory agencies. The new CCR is available online now. For a detailed look at the report, visit <https://mpw.org/water-quality-report>. Printed copies will also be available in our lobby. If you require a printed copy and cannot either print one online or visit us in person, please call Customer Service at 263-2631.



Address: 3205 Cedar St. • Muscatine, IA 52761 Visit our website: www.mpw.org.

Lobby Hours: 8 AM - 4 PM; Drive-thru: 8 AM - 5 PM, Mon-Fri. HelpDesk: 6 AM - Midnight, 7 days a week. Utility Emergencies: 263-2631, opt 0 (Phones answered 24/7) • HelpDesk: 263-2631, opt 2 (6 AM - Midnight) Customer Services: 263-2631, opt 3 • Pay by Phone: 263-2631, opt 1 • 24-hour payment drop box available

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