



# MPW NEWS

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## Turn Your Refund Into Savings

As tax season arrives, many homeowners start thinking about long planned projects, especially replacing older and inefficient appliances. For anyone considering putting their tax return to good use this year, upgrading to high efficiency equipment is one of the best investments available. Energy efficient appliances not only help reduce monthly utility bills, they also improve comfort, lower long term maintenance costs, and add value to a home.

To make these upgrades even more affordable, MPW offers a wide range of residential rebates for qualifying appliances and equipment. Whether a homeowner is replacing an aging refrigerator, upgrading their HVAC system, installing a smart thermostat, or switching to high efficiency electric water heating, MPW's rebate programs are designed to put money back in their pocket while helping them save energy throughout the year.

MPW has also made applying for rebates simpler than ever. The new online rebate form, available at [mpw.org/rebates](http://mpw.org/rebates), streamlines the entire process. Customers can complete the form in just minutes, upload documentation directly from their phone or computer, and receive their rebate faster. No printing, no mailing, and no hassle.



**Paul Burback**  
*Energy Services Advisor*

If a customer is unsure whether an appliance qualifies or would like help estimating potential savings, Paul Burback, MPW Energy Services Advisor, is available to assist. MPW provides guidance on energy efficient options, payback periods, and what to expect during equipment installation or replacement. The goal is to help customers choose solutions that fit their home, their budget, and their long term energy needs.

As homeowners decide how to use their tax return this year, Paul encourages them to explore MPW's available rebates and consider investing in high efficiency upgrades. This simple step can deliver long lasting benefits for their home and household. Customers who purchased qualifying energy efficient products — including HVAC systems, windows, insulation, or water heaters — may also be eligible for federal tax credits. Customers who purchased an electric vehicle (before September 30, 2025) should consult their tax advisor to determine whether the purchase qualifies.

For anyone with questions or in need of support with rebate forms, appliance selection, or identifying energy saving opportunities, Paul and the MPW team are ready to help customers make the most of their investment. Eligible 2025 purchases can be submitted for a rebate until March 31, 2026.

[mpw.org/rebates](http://mpw.org/rebates)



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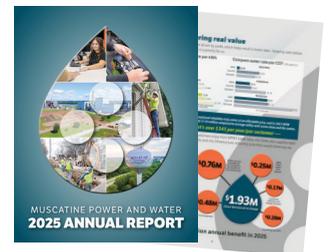
**WATCH: Why you need to know whats below!**  
<https://www.youtube.com/watch?v=nhx-0ckjgt0>

## 2025 Annual Report

Each year, MPW publishes a comprehensive report for customers and community leaders.

Depending on when you are reading this, the 2025 Annual Report may already be available online at [mpw.org/annualreport](http://mpw.org/annualreport).

A limited number of printed copies will be available at the Cedar Street office once the report is released.



# SPRING HYDRANT FLUSHING



**March 30 thru April 24**

MPW conducts a semi-annual flushing of fire hydrants to clear out minerals and sediment that build up over time. This ensures that all fire hydrants remain in good working order.

Notices are posted on our website and [Facebook](#) page to let you know when we'll be in your neighborhood. Follow us or visit [mpw.org](http://mpw.org) for complete details.

Scan or click the QR code to view a map showing the progress of our work and which areas are next.



**TIP** Flushing may stir up mineral sediment, discoloring light clothing and affecting your water heater. To avoid issues, run cold water for a few minutes before using hot water, filling a drinking glass, or doing laundry. When the water runs clear, you can proceed.



**WATCH: Why Hydrant Flushing is Important**

<https://www.youtube.com/watch?v=t0XTq7Vcxnc>

## **FIX A LEAK WEEK:**

### **Simple Repairs, Big Savings**

Fix a Leak Week is coming up March 16 through March 22, and it's the perfect time to give your home a quick water-saving checkup. Household leaks may seem small, but across the country they add up to nearly a trillion gallons of wasted water every year—enough to supply millions of homes.

This weeklong national event encourages everyone to find and fix common household leaks that can quietly raise your water bill. Worn toilet flappers, dripping faucets, and aging valves are often the biggest offenders. A few simple repairs can lower your monthly costs while helping protect a vital natural resource.



Getting involved is easy. Start by checking your water meter before and after a two-hour period when no water is being used. If the reading changes, there's likely a leak somewhere in your system. Take a few minutes to look over faucets, showerheads, toilets, outdoor spigots, and irrigation lines for any signs of dripping or moisture.

By participating in Fix a Leak Week, you're supporting a more sustainable future. Even small fixes can make a meaningful difference for both your household and the environment.

For more tips and helpful resources, visit the EPA WaterSense website at [epa.gov/watersense](http://epa.gov/watersense).



### **Saluting our heroes in hard hats!**

Each day, our line crews work with skill and dedication to keep our communities connected. Their commitment shines in every season and every storm. Join us, along with utilities across the country, as we recognize their incredible service on April 18, National Lineman Appreciation Day.

[#thankalineman](#)



Address: 3205 Cedar St. • Muscatine, IA 52761 Visit our website: [www.mpw.org](http://www.mpw.org).

Lobby Hours: 8 AM - 4 PM; Drive-thru: 8 AM - 5 PM, Mon-Fri. HelpDesk: 6 AM - Midnight, 7 days a week.  
Utility Emergencies: 263-2631, opt 0 (Phones answered 24/7) • HelpDesk: 263-2631, opt 2 (6 AM - Midnight)  
Customer Services: 263-2631, opt 3 • Pay by Phone: 263-2631, opt 1 • 24-hour payment drop box available



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